

Group Contents Insurance Policy

Certificate of Insurance

Policyholder: Keele University

Policy number: HH1165

Period of insurance: 1st September 2023 to 31st August 2024



This certificate of insurance must be read in conjunction with the Group Contents Insurance Policy wording.

The policy wording contains full details of what is and is not covered along with the general conditions and exclusions that apply to this policy.

What's covered

Cover sections 1, 2, 4, and 8 apply to your policy.

Your items are covered against damage caused by perils including fire, flood, theft and escape of water up to the following amounts:

| Cover Section 1 Contents and tenant's liability | Sum insured |
|---|--------------|
| Total contents cover | £10,000 |
| Disabled students contents cover | £11,000 |
| Single article limit (unless outlined separately) | £1,250 |
| Total computer equipment (e.g. desktop computers, monitors) | £2,500 |
| Audio/visual entertainment equipment (e.g. DVD & video players, computer consoles, hard drives and other data carrying media) | £1,000 |
| Photographic equipment | £1,000 |
| Valuables including jewellery & watches (evidence of value required for items of jewellery over $£600$) | £600 |
| Musical instruments | £1,000 |
| CDs, DVDs, video and audio cassettes, records, cartridges and computer games | £600 |
| Computer accessories | £150 |
| Damage caused by an emotional support animal | £1,000 |
| Contact lenses (maximum of two claims in any period of insurance) | £150 |
| Sports equipment | £1,000 |
| Clothing (single article limit) | £1,000 |
| Emergency accommodation | £350 |
| Emergency clothing | £200 |
| Accidental loss of contents | £250 |
| Cover Section 1 Additional benefits | |
| Contents temporarily away from the term time address (following forcible and violent entry) | £500 |
| Theft of contents whilst in transit at the beginning or end of term | £500 per bag |
| Money | £50 |
| Credit/debit card (maximum payable in the period of insurance) | £500 |
| Frozen and chilled food (maximum payable in the period of insurance) | £75 |
| Replacement locks and keys (maximum payable in the period of insurance) | £350 |
| (Additional benefits on next page) | |

How to make a claim:

To make a claim download the My Endsleigh App at www.my.endsleigh.co.uk/signup or submit a claims form at Zurich Insurance - Property Claims Portal - Home
You can talk to us about a claim on 0800 923 4042.

| Cover Section 1 A | dditional benefits | Sum insured |
|---|--|---------------|
| Designated halls of residence utility and communal areas | Theft following forcible and violent entry | £1,000 |
| | Theft without forcible and violent entry | £250 |
| | Loss or damage resulting from fire or flood | £500 |
| | Clothing damage by faulty laundry equipment | £300 |
| Rented household goods (maximum payable in the period of insurance) | | £1,250 |
| Tenant's liability (maxim | um payable in the period of insurance) | £5,000 |
| College and University | property on loan | £500 |
| College and University | ibrary books | £250 |
| Liability for public service | e equipment | £150 |
| Personal liability | | £1,000,000 |
| Mobile phone (theft follo | owing forcible and violent entry) | £1,000 |
| Accidental death or per | manent total disablement of parent or guardian | £5,000 |
| Permanent total disable | ment caused by fire or as a result of violence | up to £50,000 |
| Permanent total disable | ment as a result of accidental bodily injury | up to £10,000 |
| | | |

Cover Section 2 Portable computer equipment in the term time address

Portable computer equipment £2,500

Cover Section 8 Theft of bicycles from the term time address

Bicycles £500

The policy excess is the amount you will have to pay for each claim

| Excesses | |
|--|-----|
| Contents | £10 |
| Portable computer equipment | £10 |
| Money and credit cards | £10 |
| Frozen food | £10 |
| Liabilities and Personal accident benefits | £10 |

How to make a claim:

To make a claim download the My Endsleigh App at www.my.endsleigh.co.uk/signup or submit a claims form at Zurich Insurance - Property Claims Portal - Home
You can talk to us about a claim on 0800 923 4042.

What's covered

The following endorsements apply to your policy.

Endorsement 1 Accidental loss of contents

What is covered

We will pay up to the amount shown on the certificate of insurance following accidental loss of the insured person's contents where the student accommodation provider accepts liability.

What is not covered

We will not pay for:

- i. Any costs where the student accommodation provider has not accepted liability.
- ii. We will deduct the excess shown on your certificate of insurance in respect of each claim.
- iii. **We** will not pay more in total than the **sum insured** on your **certificate of insurance**.

Definitions

Accidental Loss

Unintentional misplacement of an item or items from the **term time address** or secure parcel storage designated by the **student accommodation provider**, meaning that the **insured person** is permanently deprived of its or their use.

Endorsement 2 Emergency accommodation and clothing

What is covered

We will pay up to the amount shown on the certificate of insurance if the term time address becomes uninhabitable following loss or damage by fire, flood, theft or attempted theft.

There is no **excess** for this cover.

What is not covered

We will not pay for:

- i. Any costs the insured person or student accommodation provider agrees to pay without our written permission..
- ii. Any costs encountered where there were other insurances in place to cover this loss.

How to make a claim:

To make a claim download the My Endsleigh App at www.my.endsleigh.co.uk/signup or submit a claims form at Zurich Insurance - Property Claims Portal - Home
You can talk to us about a claim on 0800 923 4042.

What's not covered

The following cover sections do not apply to your policy.

| Cover Section 3 Contents outside the term time address | |
|---|----|
| No cover | £0 |
| | |
| Cover Section 4 Portable computer equipment in college and university buildings | |
| No cover | £0 |
| | |
| Cover Section 5 Accidental damage to contents in the term time address | |
| No cover | £0 |
| | |
| Cover Section 6 Accidental damage to portable computer equipment in the term time address | |
| No cover | £0 |
| | |
| Cover Section 7 Accidental damage to portable computer equipment in the term time address and college or university buildings | |
| No cover | £0 |
| | |
| Cover Section 9 Theft of bicycles from the term time address or from university or college | |

£0

No cover

Endsleigh Insurance Services Limited (Company No. 856706) (FRN 304295) is authorised and regulated by the Financial Conduct Authority. Registered in England at 2 Des Roches Square, Witney, Oxfordshire, OX28 4LE. This can be checked on the Financial Services Register by visiting register.fca.org.uk. Endsleigh Insurance Services Limited is part of the Howden Group.

Underwritten by Zurich Insurance Company Ltd. A public limited company incorporated in Switzerland. Registered in the Canton of Zurich, No. CHE-105.833.114, registered offices at Mythenquai 2, 8002 Zurich. UK Branch registered in England and Wales no BR000105. UK Branch Head Office: The Zurich Centre, 3000 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ. Zurich Insurance Company Ltd is authorised and regulated in Switzerland by the Swiss Financial Market Supervisory Authority FINMA. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Our firm reference number is 959113.

> 5 of 5 V1.1_06.23